

bed
care
& commitment



some helpful tips on how
to look after your Gillies bed



Living in style

Care for your new bed

Your new bed has been manufactured to ensure it will provide you with excellent comfort and support for years to come. However, there are a number of steps you can take to make certain you get the most from your new purchase.



Clean regularly

Just as with upholstery your bed should be cleaned regularly with a soft brush or lightly vacuumed using an upholstery brush.

Air in the morning

Air your bed by folding back the covers every morning. The average person loses as much as half a pint of moisture every night, so it is important to allow proper regular airing.

Mattress protector

Always use an absorbent mattress protector, these can be easily machine-washed and will help keep the bed clean and extend its useful life. Any spillages should be absorbed with a dry cloth or paper towel. If sponging is needed use only a damp cloth and the mildest solution of soap and water.

Settlement

Our mattresses have a very generous filling layer for your comfort. Do not worry if hollows appear in the sleeping areas of your mattress, this can be quite normal.

It is caused as a result of the fillings compacting under body weight. It is not 'sagging' springs. Gradually, all the fillings will compress to a near even level over the entire surface. Regular mattress turning or spinning aids this process.

Turn and rotate

Turn and rotate your mattress regularly but at least twice a month for the first six months and once a month thereafter. (Non-turn mattresses must only be rotated. Mattresses with seasonal sides should be turned twice a year to coincide with the seasons and then rotated monthly). This will help to allow surface upholstery to settle evenly, equalise wear and plump fillings. In the long run it will avoid dips and 'nesting' of springs occurring in your mattress. Handles are often provided to assist with this process but care must be taken not to put excessive strain on these.



Look after your bed and it will look after you

- It should be noted that particularly with pocket sprung beds your mattress may appear smaller than the divan base at first. This is due to contraction in manufacture and transport but with use it will gradually settle and return to its correct size.
- Never attempt to bend or fold a spring interior mattress as this can damage the springs and constraining wires and distort the mattress.
- Do not sit on the edge of the bed for prolonged periods as this can also cause distortion or even split side stitching.
- Check that legs, castors and headboard bolts are tightened from time to time.
- Take care not to overload drawers, which are usually designed to hold lightweight items such as, spare bedlinen etc.
- Manufacturers care leaflets are normally supplied with your bed, especially for specialist mattresses, such as Tempur. Taking the time to read them is worthwhile, as proper care and maintenance will help to extend the life of your purchase.



Our delivery service

As you can imagine a lot of hard work and coordination goes on behind the scenes to bring you the very best in home furnishings. At Gillies we pride ourselves in backing this up with an expert delivery and after sales service.

Our experienced van crews will make every effort to ensure your furniture is unpacked and placed in the room of your choice. Once you are happy with everything we will take away all packaging for recycling, before we leave you to enjoy your new purchase.

In the unlikely event that there should be a problem of any kind we have a fully trained customer service team who will be pleased to offer advice and assistance with regard to your purchase either at the time of delivery or in the future.

The Gillies Commitment

It assists us in providing the best possible service to you, for our respective commitments and responsibilities to one another to be clearly defined at the point of sale. These commitments are set out in our terms and conditions on the reverse of your sales invoice and we request that you read them carefully.



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www.gillies.co.uk

Distribution Centre (delivery)
01382 731462

Customer Services (furniture)
01382 901130

Customer Services (flooring)
01382 901150